We would like you to have complete peace of mind when buying journal prints from Foundation of Computer Science. You can return the journal prints within 30 days of receipt for a full refund of the item purchased. The refund amount will be credited back into your account. Read on to know more.

All items to be returned must be in their original condition with all original tags and packaging intact (for e.g. the open-able cover must be intact). Please do take care that that you pack the print(s) securely and safely to prevent any loss or damage during transit. For all self shipped returns, we recommend you use a reliable courier service. The shipping cost needs to be borne by the customer in case the item is shipped outside United States of America. In case, the item is shipped from within United States of America, we shall refund you the shipping cost as per the details provided.

Where do I send my return?

Please make sure that the following address is clearly printed/written on your returns parcel in cases of both pickup and self shipping:

The Returns Desk, Foundation of Computer Science, 244 5th Avenue, # 1526, New York, NY 10001, USA

How long will the entire process take?

It can take up to 14 days for us to receive your return, depending on your location and which courier service you use. Once we receive your returned item, we will inspect and process the same within 48 hours to ensure you receive your refund as quickly as possible.

So you are kept informed, we will send you an email confirming the action we have taken, as soon as we are confident the goods are in their original condition and the refund has been allocated to you.